VACANCY		

REFERENCE NR	:	**VAC2392/21**
JOB TITLE	:	**Manager: Data Centre Operations**
JOB LEVEL	:	**D1**
SALARY	:	**R 374 608 - R 624 346**
REPORT TO	:	**Senior Manager: Data Centre Operations**
DIVISION	:	**IT Infrastructure Services**
DEPT	:	**Hosting**
LOCATION	:	**SITA Centurion**
POSITION STATUS	:	**Permanent (Internal & External)**

Purpose of the job

To manage the operations team and Data Centre Operations environment in terms of hardware, data centre capacity and planning, third party support and maintenance suppliers to ensure services are delivered to clients as per the SLA.

Key Responsibility Areas

- Develop the operational plan of the data centre which is aligned to the Departmental business plans;
- Monitoring and ensuring the availability, reliability and performance of hardware, facilities and production through contracted Specialized operations Service element groups within SLAs;
- Management of Data Centre to ensure SLAs are met;
- Manage resources (i.e. budget/finances, asset/equipment within the Department/Division/Unit in order to ensure the efficient operation and that all the resources are utilized optimally; and
- Manage human resources in order to ensure the efficient operation of the department.

Qualifications and Experience

Minimum: 3-year National Higher Diploma in IT /Bachelor's Degree in Computer Science, Information Systems/ Engineering or relevant equivalent to NQF Level 6.
Experience: 5-6 years Data Centre Operations experience in the operational management of data centre/s for mainframe, traditional IT or cloud hosting environments for a large corporate/government organisation.

Technical Competencies Description

Knowledge of: Security management (physical and logical) Financial Management (budget and expense management and control, OPEX, CAPEX) People Management Contract Management Business Processes Project Management Mainframe and other traditional server operations Cloud operations Computer data centre management, inclusive of space and capacity planning IT procurement Maintenance and supplier management Computer infrastructure hardware management Service level management ISO, ITIL, COBIT Various and relevant legislations SITA ACT Company's ACT PFMA ICT Legislations. Skills: Hosting Management.

Leadership Competencies: Customer Experience; Collaboration; Communicating and Influencing; Honesty, Integrity and Fairness; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving; Bimodal IT Practice; Managing People and Driving; Performance; Decision-making; Responding to Change and Pressure; and Strategic Thinking. Interpersonal/behavioural competencies: Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Resilience; and Stress Management.

Other Special Requirements

N/A

How to apply
Kindly send your CV to: Judith.recruitment@sita.co.za

Closing Date: 22 February 2021

Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be accepted
- CV's sent to incorrect email address will not be considered